

RESTAURANT OPENING TIMES

MARES RESTAURANT

Breakfast: 07h00 - 10h00 Lunch & Snack: 12h00 - 14h30 Dinner: 18h30 - 21h30

CASA NOSTRA ITALIAN A LA CARTE RESTAURANT

Level Breakfast: 08h00 – 11h00 Dinner: 18h15 - 21h30 (With prior reservation, available to book once per week)

NAMI ASIAN BISTRO

A La Carte Dinner: 19h00 - 21h30 (Teppanyaki Show Cooking) (Available at additional charge, prior reservation required)

Closed on Wednesday

TROPICO SNACK BAR

Lunch: 12h00 - 17h00 Dinner: 18h30 - 22h00 (With prior reservation, available to book once per week)

LA SERENA

Dinner: 19h00 - 21h30 (Drinks not included)



BAR OPENING TIMES

SAILS COCKTAIL BAR 09h00 - 23h00

THE BRIG BAR 18h00 - 02h00

AGUAMAR POOL BAR 10h00 - 19h00

THE LEVEL BAR 09h00 - 22h00

DRESS CODE & FOOD SAFETY

Our restaurant dress code is smart casual.

Guests are requested not to take food and drink outside the restaurants areas and also not to feed the animals.



ADULT'S ACTIVITIES



FITNESS CENTRE Open 24 Hours

YHI SPA

The spa is located next to the fitness centre and is open every day from 10h00 – 20h00.

We offer a Turkish-bath, sauna and jacuzzi FREE of charge.

Reservations are required with at least 24h in advance. Reservations can be made directly at reception area, with the Sales Team.

Cancellation is free up to 12h prior the service, otherwise 50% of the price will be charged. No-shows will be treated as cancellation without notice

USEFUL TIPS FOR YOUR STAY



24h reception service Dial "0" from your room telephone.



Free Wi-Fi: available in the lobby and reception, in your room and throughout the resort.



Towel cards: are given out at check-in, and in your room. please return at check-out. Failure to return beach towels will incur a charge of 20€ per towel.

You can pick up your pool towel at the second pool area, next to The Level Lounge, from 09:00 -13:00, and 15:00 - 17:00, with your towel card.

All Pools are open from 10:00 - 18:00



Check-out is at 12:00: Late check-out is available and needs to be confirmed the day before departure.

Prices are: 40€ Until 16:00 | 80€ Until 20:00 20:00 onwards: charged at a full day



Key Cards: must be returned on check out: each key damaged or lost will have an extra charge of €5.



Pick-up times: from reception are 10:00 and 11:00 in the morning, and at 16:00 in the afternoon the quests will be picked-up from Santa Maria to be dropped off at the hotel.